

Accessibility Guide

Cogglesford Watermill

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Welcome

Cogglesford Watermill is a 10 minute walk from the centre of Sleaford and is a fully refurbished working watermill.

There are milling demonstrations on the second Sunday of every month and the stoneground flour is available to buy from the Cogglesford Watermill shop.

The ground floor of the mill is fully accessible for wheelchair users and can cater for anyone with other specific access requirements.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

At a Glance

Level Access

- There is a step down from the main entrance
- There is level access from the rear wheelchair entrance to:
 - Accessible toilet.
 - Gift shop and refreshments.
 - Ground floor of the mill giving views to the wheel house.
 - Video footage of the milling process.
 - History timeline of the mill.
 - Virtual Tour of the whole building on a tablet device.

Visual

- Glass doors have contrast markings.
- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.

General

- Admission to Cogglesford Watermill is free.
- Our knowledgeable staff can explain the history and workings of the mill.

Getting here

East Road
Sleaford
NG34 7EQ

Travel by public transport

- You can get to Cogglesford Watermill by bus or train.
- The nearest bus stop is opposite Woodbridge Road. The bus stop is 0.1 miles / 0.16 km from Cogglesford Watermill.
- The nearest train station is Sleaford Station. The train station is 0.8 miles / 1.3 km from Cogglesford Watermill.

Travel by taxi

- There are several taxi companies in Sleaford but, as far as we know, none that specifically cater for wheelchair-bound passengers.

Parking

- There is a pay and display car park close to the mill.
- The surface from the car park to the venue is a mix of compacted surfaces including gravel and brick paving.
- There is no lighting in the car park.

Arrival

Path to main entrance

- From the car park to the wheelchair entrance, there is a slight descent.
- The pathways are 1100mm wide, or more.

Main entrance

- The main entrance has a step down.
- The main entrance door is 927mm.
- The wheelchair access is to the rear of the mill.
- The rear door is 832mm wide.
- The walkway into the mill is level. The floor is a mix of tiles and floorboards.

Getting around inside

Visual Impairment - General Information

- We have contrast markings on all glass doors and colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.

Lift

- We have no lift.
- Access to upper floors is via steep wooden steps.

Information desk

- Admission to the mill is free – there is no ticketing system.
- The member of staff is based mainly in the shop area but staff and volunteers move around the building.
- There is no hearing loop.
- Please ask staff for any assistance necessary.
- Seating is available in the retail area of the mill as well as outside by the mill pond.
- Hot and cold drinks and light refreshments are available and can be consumed inside at the seating area only, or outside, weather permitting.

Things to See and Do

- The shop sells the mill's own stone ground flour and local produce.
- There is a view from the shop into the Wheel House where part of the milling mechanism can be viewed.
- The Front Room has original milling artefacts.
- There is video footage of the mill in operation in the Front Room.
- There is a Timeline which depicts the history of the mill.
- There is a virtual tour of the whole building.

Public toilet

Unisex Accessible Toilet

- There is an accessible toilet.
- From the rear entrance to the public toilet, there is level access. The toilet door is 817mm wide.
- There is 1985mm in front of the toilet. The toilet seat is 485mm high.
- There are horizontal grab rails located to the left of the toilet.
- There is another toilet on the ground floor, mainly used for staff.
- There is a sanitary disposal unit in the accessible toilet.



Accessible Public Toilet

Shop

- From the rear entrance to the shop, there is level access.
- The route through the shop is 932mm wide, or more.
- The flooring within the shop is a wooden floorboards.
- There is a doorway from the shop to the Front Room. This is 1434mm wide.
- Our staff are available to assist customers who require merchandise from higher shelving.
- Merchandise is displayed on shelves up to a height of 1800mm. Staff are available to help customers who require assistance to navigate between fixtures throughout the shop



Shop interior

Refreshments

- Hot and cold drinks, ice creams and light refreshments are available.

Customer care support

Accessibility equipment

- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.
- There is no toilet area for assistance dogs however there is a pathway to a grass area although we would ask that you clean up after your dog.
- We have emergency evacuation procedures for disabled visitors; please talk to staff if you require a PEEP (Personal Emergency Evacuation Procedure) in advance of your visit if possible.
- In the case of an evacuation, all customers inside the mill will be led to safety by a member of the team or by a member of the fire brigade.

Customer care support

- Our staff will be available to assist at all times.

Guide last updated: June 2023