



Accessibility Guide for Cranwell Aviation Heritage Museum

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**Contact for accessibility enquiries:
North Kesteven District Council, 01529 308102**



Welcome

Cranwell Aviation Heritage Museum is a 10 minute drive from Sleaford. The museum tells the history of RAF Cranwell from its early days as a Royal Naval Air Base to the present day.

The museum is on one level and is fully accessible except for the gravelled area in the courtyard.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

At a glance

Level Access

- There is level access from the main entrance to:
 - Gift shop and refreshments.
 - Displays of artefacts and interactives.
 - The exhibition area displaying a changing programme of exhibitions.
 - There is an Accessible toilet outside the main museum.

Visual

- The walls and the doors have colour contrast.
- Some parts of the venue have low lighting.

General

- Admission to Cranwell Aviation Heritage Museum is free.
- We are open throughout the year on Friday, Saturday, Sunday and Mondays from 10am until 3pm last entry is 2.30pm. For details of Christmas and New Year opening, please check our website.
- Our knowledgeable staff and volunteers can answer any queries.

Getting here

Cranwell Aviation Heritage Museum

Heath Farm

North Rauceby

Sleaford

Lincs

NG34 8QR



Travel by public transport

- Access to the museum is only by car. The museum is clearly signposted from the A17 between Sleaford and Newark.



Travel by taxi

- Unfortunately there are no taxi firms in Sleaford which can specifically accommodate wheelchairs.



Parking

- There is a grass area dedicated to parking. There are spaces reserved for Disabled visitors however it should be noted there is a slope up to the main driveway.
- The driveway is tarmac.

Arrival



Path to main entrance

- From the car park to the wheelchair entrance, there is a grassy slope.
- The path is 990mm wide, or more.



Main entrance

- The main entrance has a level access into the museum.
- The flooring in the museum is paving stones.
- The door is 860mm wide.

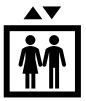


Views of our Main Entrance

Getting around inside

Visual Impairment - General Information

- We have colour contrast between walls and doorframes.



Lift

- The museum is on one level.



Information desk

- Admission to the museum is free.
- The reception desk is at a low height.
- There is no hearing loop.
- Please ask staff for any assistance necessary.
- We have signed up to the Kids in Museums Manifesto.
- Hot and cold drinks and light refreshments are available and can be consumed in refreshment area which has tables and chairs.



The Reception Desk



The Refreshment Area

Things to See and Do

- The shop sells aviation related items including pictures, books and souvenirs.
- There are a large number of artefacts including a Vampire nose cone and balloon basket.
- There is a flight simulator.
- A number of interactives exploring aviation themes.
- There is a Jet Provost plane in the courtyard (please note gravel area is soft – there is some hard standing near to the entrance to the courtyard).
- There is an exhibition area with a changing programme of exhibitions.



Some of the artefacts and the flight simulator



Jet Provost in the Courtyard



Public toilet

Unisex Accessible Toilet

- There is a public toilet for disabled visitors.
- The toilet is in an adjacent location and the toilet door is 1060mm wide.
- There is 1260mm space in front of the toilet. The toilet seat is 460mm high.
- There are horizontal grab rails located to the left of the toilet.
- The route from the museum to the toilet is level and on tarmac.
- There is a sanitary disposal unit in the accessible toilet.



Accessible Public Toilet

Shop

- From the main entrance to the shop, there is level access.
- The route through the shop is 860mm wide, or more.
- The flooring within the shop is paving stones.
- There is a doorway from the shop to the exhibition hall. This is 1520mm wide.
- Our staff are available to assist customers who require merchandise from higher shelving.
- Merchandise is displayed on shelves up to a height of 1900mm. Staff are available to help customers who require assistance to navigate between fixtures throughout the shop.



Shop Interior



Customer care support

Accessibility equipment

- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.
- There is no toilet area for assistance dogs.
- We are a North Kesteven District Council Breast Feeding friendly venue.
- We have signed up to the Kids in Museums Manifesto.
- We have emergency evacuation procedures for disabled visitors.
- In the case of an evacuation, all customers inside the museum will be led to safety by a member of the team or by a member of the fire brigade.

Customer care support

- Our staff will be available to assist at all times



**Breastfeeding
Friendly**

