



## Accessibility Guide for Navigation House

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**Contact for accessibility enquiries:**

**North Kesteven District Council 01529 308102**



### Welcome

Our visitor attraction is in the centre of Sleaford, where we've been telling the history of Sleaford and the Sleaford Navigation for nearly 15 years.

We are fully accessible for wheelchair users on the ground floor, and there is a file detailing the upstairs information for anybody unable to access. Please get in touch if you require any further information about specific access or need advice on planning your visit.

## At a Glance

### Level Access

- There is level access from the wheelchair entrance to:
  - The Visitor Information area
  - The Weighing Room
  - The Shop
  - The refurbished Company Office



Entrance to Weighing Room showing floor surface

- Access to the first floor is by a wooden staircase with handrails on both sides



## **Hearing**

- We do not have a hearing loop.

## **Visual**

- The walls and the doors have colour contrast.
- Some parts of the venue have low lighting.
- Some displays have audio function.

## **General**

- Admission to Navigation House is free.

## **Getting here**

Navigation Wharf  
Carre Street  
Sleaford  
NG34 7TW

## **Travel by public transport**

- You can get to Navigation House by bus and train.
- The nearest bus stop is St Denys' Church on Eastgate. The bus stop is 0.3 miles / 0.5 km from Navigation House.
- The nearest train station is Sleaford Station. The train station is 0.3 miles / 0.5 km from Navigation House.

## **Travel by taxi**

- Unfortunately there are no taxi firms in Sleaford which can specifically accommodate wheelchairs.

## **Parking**

- There is no parking at the attraction, however there is a car park on Eastgate with spaces for blue badge holders. The car park is a 2 minute walk from Navigation House. The surface from the car park to the entrance of the attraction is a mix of tarmac and block paving. The car park has lighting. There is lighting all the way to Navigation House.



Wheelchair access via the side door.

## Arrival



### Path to side entrance, for wheelchair access

- From the street to the wheelchair entrance, there is a shallow ramp to the side door.
- The ramp is 990mm wide, 1200mm long with a rise of approximately 1:6.



Ramp to side wheelchair entrance



### Main entrance

- The main entrance has a small step up and then down to get over the threshold into
- The door is 780mm wide.
- The ground floor is level, with original tiled floors and wooden floorboards

## Getting around inside



### Visual Impairment - General Information

- We have colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.



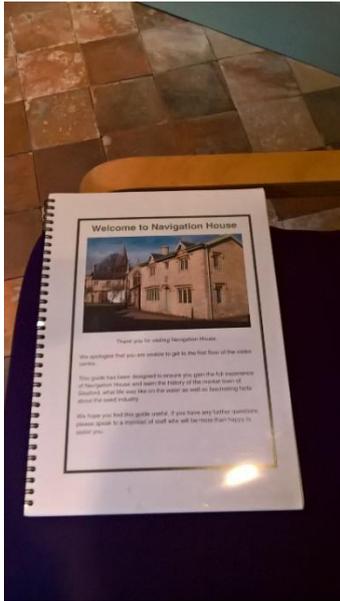
### Lift

- There is no lift in the venue



### Ticket/ information desk

- Admission to Navigation House is free.
- There are open doorways into the different rooms – these are 710mm wide, or more.
- The staff are seated at a desk but are free to move around the venue as required.
- There is seating available in the reading area. The area is well and evenly lit by ceiling spot lights.
- There is a written guide to the history of Navigation House, showing the displays upstairs, in the reading area.



## Welcome Guide

### Things to See and Do

- There is an audio interactive in the Weighing Room.
- There is a weighing machine game and a model of a Humber Keel.
- There are information panels depicting historical facts and details

### Public toilet

- There is a no toilet in Navigation House.
- There is an Accessible toilet in the National Centre for Craft & Design less than 1 minutes' walk away

### Shop

- From the wheelchair entrance to the shop, there is level access. The doors are 710mm wide or wider.
- The route through the shop is 800mm wide, or more.
- The flooring within the shop is wooden floorboards.
- Our staff are available to assist customers who require merchandise from the higher shelves.



Shop interior

### Refreshments

- Cold drinks, ice creams and light refreshments are available.

## Customer care support

### Accessibility equipment

- We welcome assistance dogs, please ask staff for assistance.
- There is no dedicated toilet area for assistance dogs. However there is a green area to the rear of the National Centre for Craft & Design. We ask that you clean up after your dog

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- In the case of an evacuation, all customers inside the Attraction will be led to safety by a member of the team or by a member of the fire brigade.

### Customer care support

- Please ask a member of staff for any assistance you might require.

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Guide last updated: 25 October 2017